

ZOOmobile Policies and Site Requirements

Site Guidelines:

Animals cannot be used in indoor temperatures below 65°F and above 85°F.

The ZOOmobile Instructor must be provided with a legal parking space near the presentation area or entrance to facility.

Due to strict quarantine policies, no other animals may be present in the presentation area.

According to Maryland State Law, food may not be served or eaten in same area as an animal presentation.

Audience members are urged to wash hands before and after the program. If animals are touched during the program, hand washing following the program is required. Audience sizes are limited to 35 individuals in all 30 minute programs, and 100 individuals in all 50 minute programs.

The facility should provide chaperones in accordance with their organization's policy. The minimum chaperone to student ratio allowed by the Zoo is 1 adult per 20 children.

ZOOmobile programs must take place indoors in a presentation area that has doors and windows that can be closed.

The presentation area must be large enough to maintain a 4 foot 'buffer zone' between presenters and audience. Typically, a 40 foot sq. area (in addition to space for audience) is sufficient.

*If the Zoo cancels a program due to customer violation of ZOOmobile requirements, no refund will be issued.

Cancellation and Fees:

Payment is required two weeks prior to the program date. If payment is not received, the program may be cancelled.

In the event that you need to cancel, please contact us 10 business days prior to program. Cancellations received fewer than 10 business days prior to program will receive no refund.

Changes of date are subject to a \$50 change of date fee.

*** Please Note: It is the Zoo staff's responsibility to protect and safeguard the animals in their care. Therefore, Zoo staff reserve the right, at any time, and for any legitimate safety reason, to cancel a ZOOmobile program. Staff will do everything they can to see that scheduled programs are successfully delivered. However, there may be circumstances that make it unsafe for animals to leave Zoo grounds. Zoo staff reserves the right to use their expertise in determining what those circumstances might be. (As an example: extreme outdoor weather conditions such as snowfall or temperatures above 100°F or below 0°F would prevent staff from transporting animals). In this event, the program can be provided without live animals, or an alternative date will be offered. If the Zoo cancels a program and a mutually agreeable alternative date cannot be found, a full refund will be issued.

The customer agrees to release, hold harmless and indemnify the Maryland Zoo in Baltimore, its employees, agents, or representatives in their official and individual capacities, from all claims, demands, injuries, damages, actions, causes of actions expenses, attorneys' fees, claims or liabilities whatsoever, including claims based upon such customer's own negligence, arising from or related to participating in the Program and the voluntary activities. This release and waiver extends to all claims of every kind or nature whatsoever, foreseen or unforeseen, known or unknown, except for instances of the Zoo's gross negligence, or willful and intentional misconduct.

*I have read and agree to the policies listed on this form:	/ /
Signature (in n)	Date 9/15/16
Site Name Federal Hill Prepura hory	Program Date